



Fulfilment.

Software for you and your
fulfilment clients.



Despatch Cloud

Who We Are

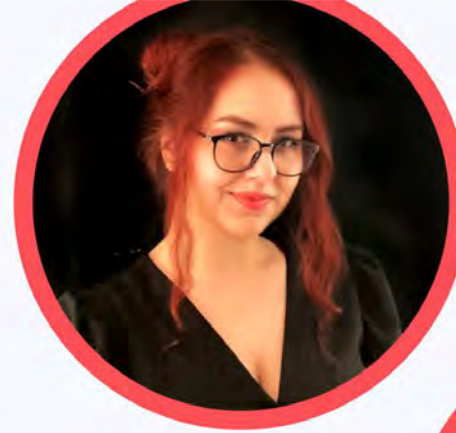


We are Despatch Cloud and we're not your typical software company, we challenge the normal.

You'll never send another email to set up a new courier or change a service rule. You'll never need Mike in the dev team to 'just' make that small change to that email template and you will never have to wade through a 100,000-line Excel file to get that pie chart updated for the 16.00 meeting you are now late for.

At Despatch Cloud we solve real-world problems, not made up management problems but actual on-the-ground issues. We do this because we know warehousing, we know logistics and we know eCommerce.

Our mission is to develop products that are simple and intuitive - even for the most complex of tasks.



Despatch Cloud

Our History



We continue to grow and build our reputation as problem solvers.

Our state-of-the-art products are no longer limited to Warehousing and Shipping. We're excited to bring our industry-leading Channels product, as well as our branded Returns solution, to the market.

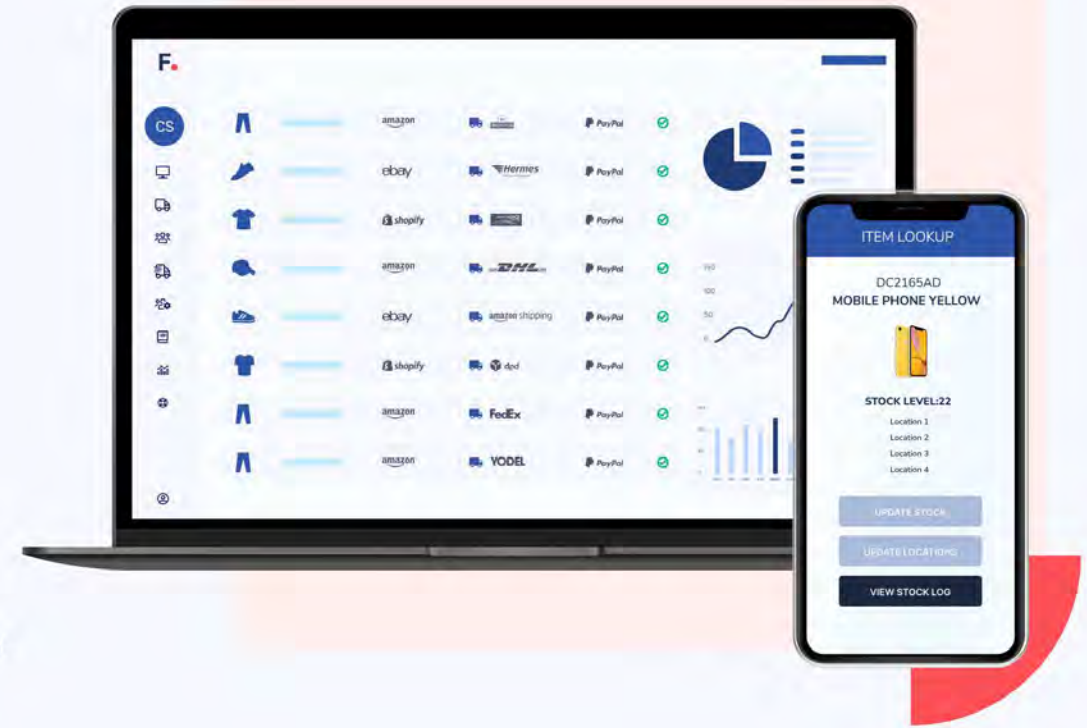


Intuitive Interface

At Despatch Cloud, we believe efficiency does not have to come at the expense of a truly intuitive, user-friendly interface. That is why we created Fulfilment.

Easily manage and visualise workflow through our smart dashboard, with real time updates on daily and monthly orders, picking and packing jobs, returns and shipments.

Fully customise and automate your business processes through our comprehensive settings portal, and access different functions and features in digestible chunks with our simple categorisation system.



Fulfilment.

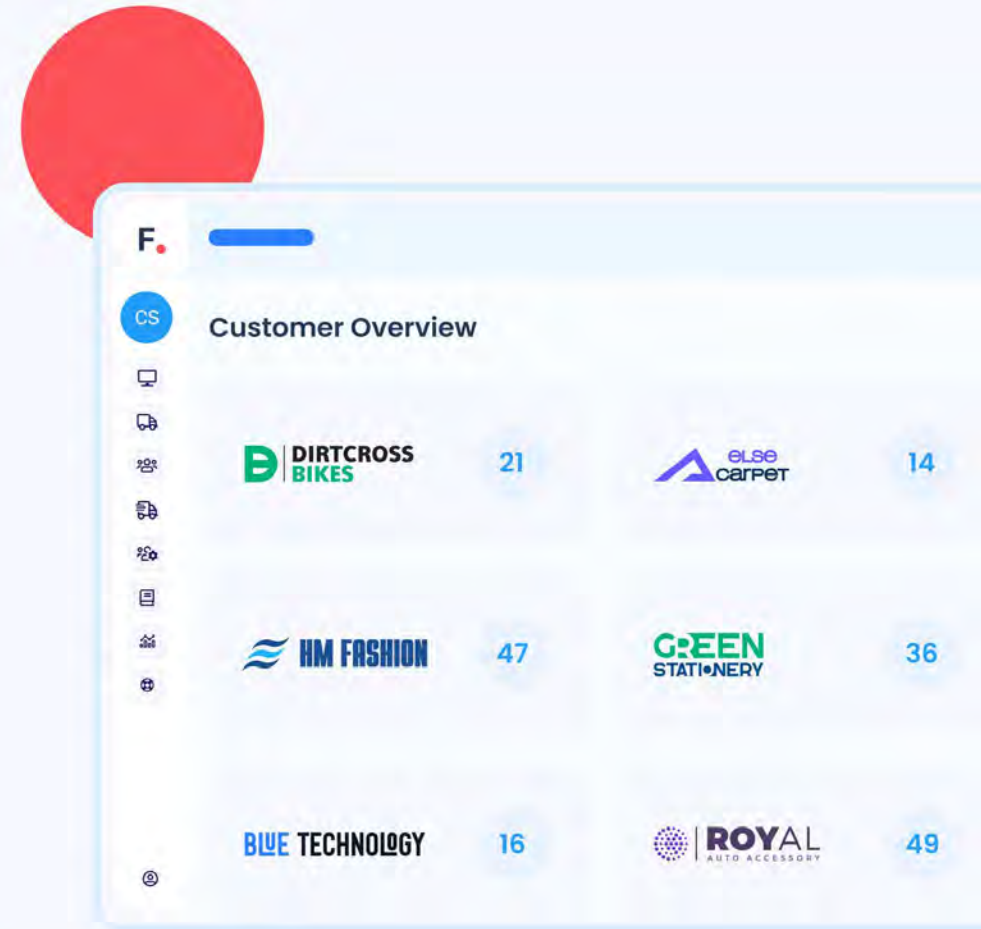
Client Hubs

If you run a 3PL or eCommerce fulfilment business with multiple clients, you know how challenging it can be to juggle all your customers in one or across several warehouses.

With Fulfilment, you get access to a master hub, where you can have full visibility of all your fulfilment clients and warehousing operations.

We also provide your clients with an individual hub, where they can generate purchase orders, connect sales channels, and access real-time updates on stock levels, orders and dispatches.

This way you can ensure full transparency between you and your customers, while remaining in full control of your warehouse.



Fulfilment.

Connectivity



Easily track sales and purchases, shipments, and stock activity, and get full visibility of all your orders within a single source of truth.

When using Fulfilment, you get unified access to all your channels, marketplaces and couriers through a single, secure API. This means 90+ domestic and international couriers offering over 3500 services with tracking as standard. You don't have to find courier service codes and set up complex service options. Just choose your services from our simple service preset list.

You can also download and fulfil orders on over 40 of the leading marketplaces and eCommerce platforms. All this at the ease of a few clicks.



Fulfilment.

Ultimate Stock Control



Automate your inventory management with our cutting-edge software and ensure consistency across all points of sale.

When properly set up, our system will automatically sync orders and stock levels across all of your integrated channels. To the user, this means faster and more efficient stock control, with little to no manual work.

You can also sync SKUs across all your sales channels with our easy-to-use SKU linking function, to prevent duplicate inventory and under-stocking.



Fulfilment.

Kitting

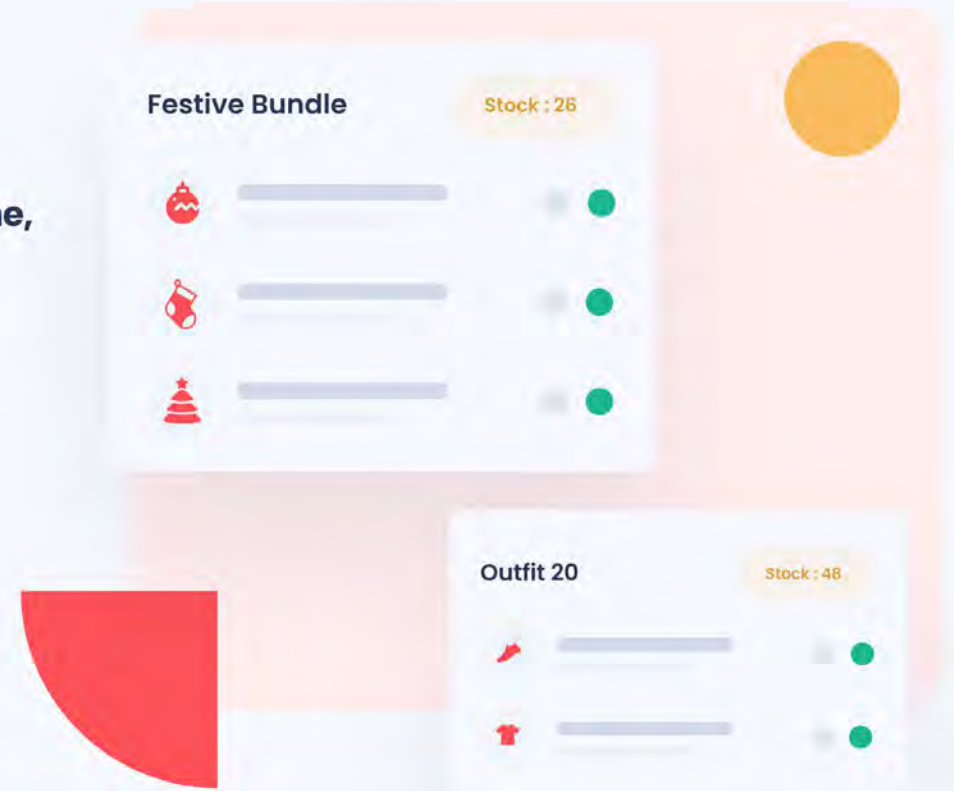


Kitting, also known as bundling or product grouping, is when you sell items alone, but also as as part of a larger kit or group.

Fulfilment offers support for bundles, groups and kitting products, as well as dynamic components.

This means accurate stock control, whether you choose to build a product as it is ordered, or request an assembly job in advance and pick the final item from a different location.

Have full flexibility and control of your warehousing operations with a system that matches your inventory's structure.



Fulfilment.

Manage Inventory in Bulk

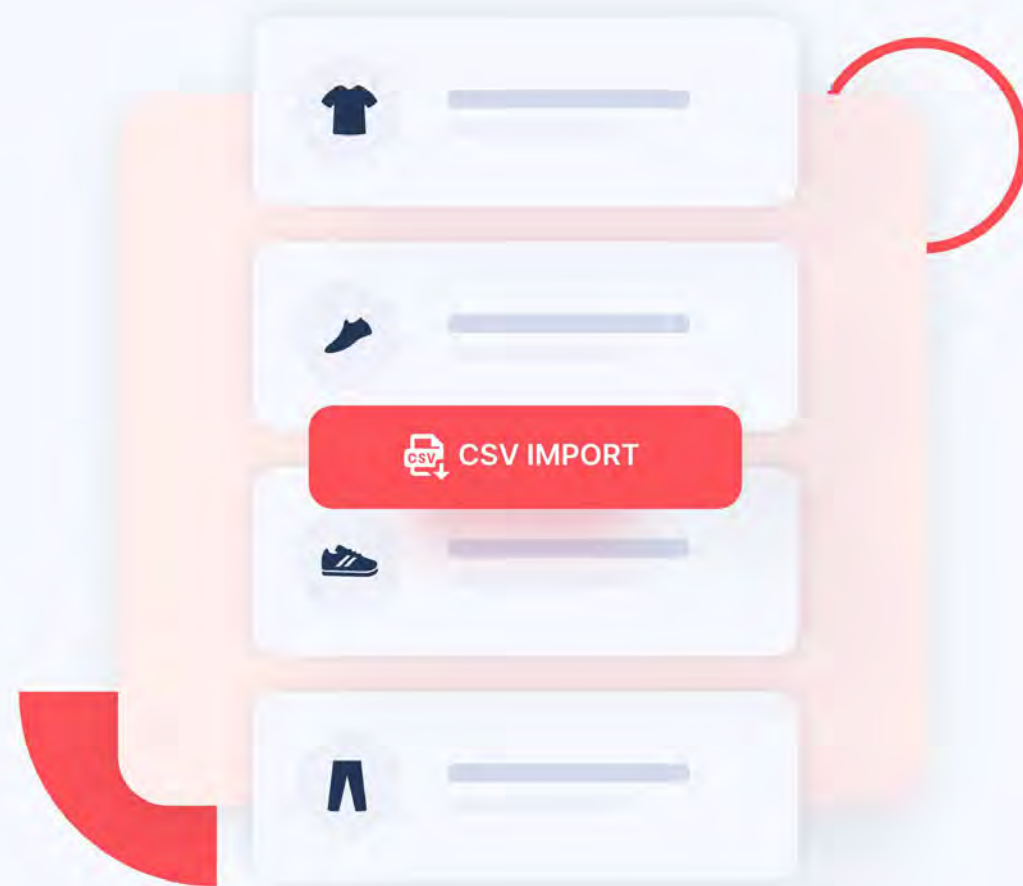


Seamlessly create and edit inventory in bulk with our CSV presets, or import your own files using our smart mapping feature.

Monitor inventory across multiple warehouses and warehouse locations.

Create product relationships, set stock level alerts, and manage expiry dates through batching.

Fully customise the system to mirror your warehousing processes by setting on-hand and non-pickable locations, and adding location types, inventory categories, and totes.



Fulfilment.

Flexible Shipping

Deliver true flexibility to your customers with our range of couriers and services, and set shipping rules to automate deliveries based on your preferences.

Our broad range of configurable rules allows users to fully customise delivery experience based on the shipping service used.

Tailor shipping rules to your needs by setting limits across 14 different parameters, and get the best possible service every time. You can also automate conflict resolution in shipping rules by establishing priorities.

Not only does this ensure optimum delivery times, but it also prevents costly mistakes by reducing human error.



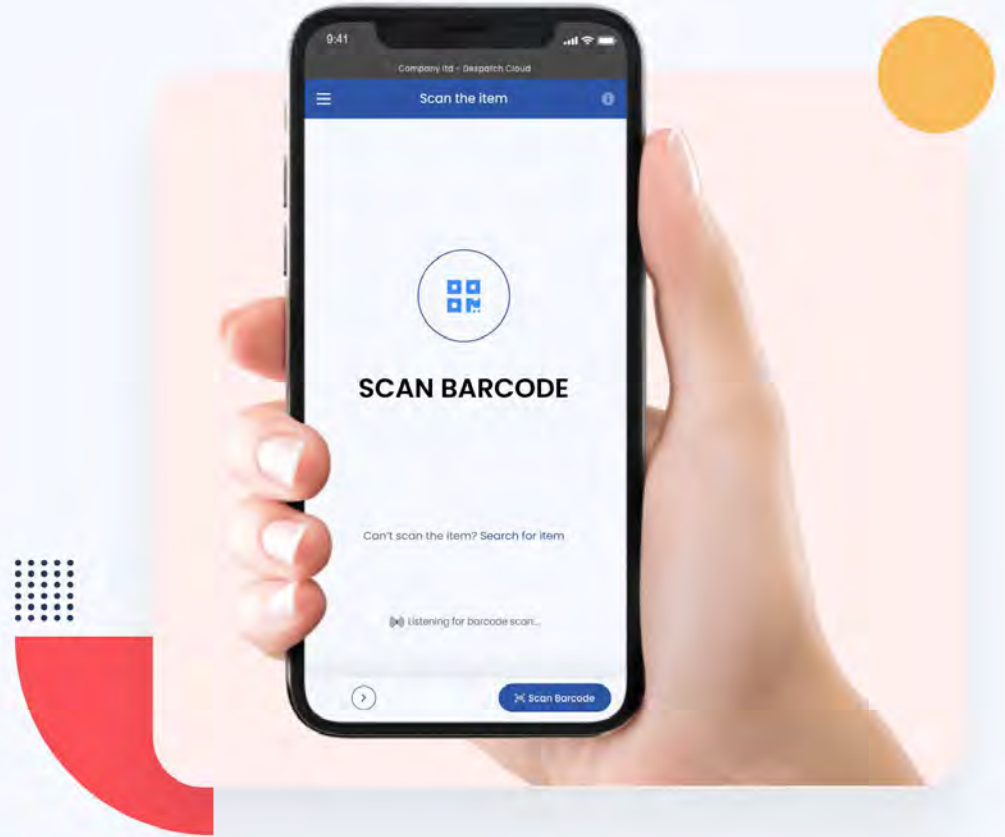
Fulfilment.

Fully-Integrated App

Avoid picking errors and improve productivity with our intuitive scanning app.

Barcode scanning ensures the right product is being picked from the correct location before the parcel leaves the warehouse.

Count and move stock, and access assembly and picking jobs. Manage and reallocate returns and goods-in, and look up products from the convenience of your Android device.



Fulfilment.

Faster Pick & Pack



Optimise your picking and packing with our comprehensive range of fulfilment features.

Navigate orders by fulfilment client, status, product, shipping service, item quantity, and more, with our smart filtering system. You can also save filter presets to use on future searches.

Easily generate picking lists, invoices and collection sheets, assign assembly jobs, print labels, and book deliveries with couriers, all in one place.

Use location priority to plan more efficient picking routes and manage which stock should be picked first.



Fulfilment.

Multiple Multi-Pick Options

Match your multi-picking to your warehousing needs.

Whether you are picking by order, tote, bulk and sort or using our unique sorting screen option, Fulfilment makes it easy for you to integrate your fulfilment strategy, and process orders as smoothly and efficiently as possible.

Simply select your preferred multi-pick option, which will then be used as default whenever a multi-pick job is created in the system.



Fulfilment.

Easy Returns

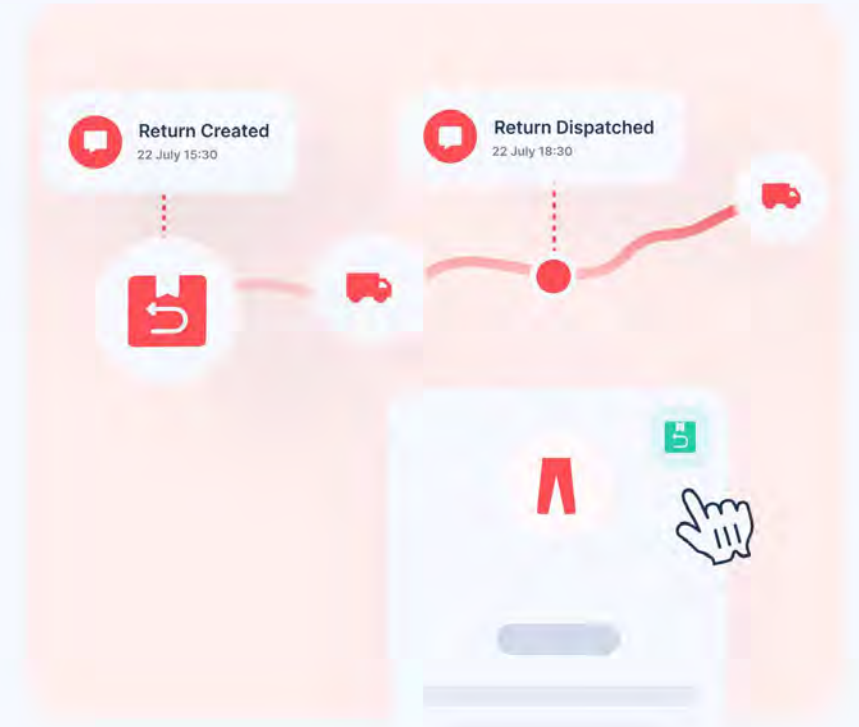


Instantly register returned stock back into the system and re-allocate it.

Although Fulfilment does not process refunds, its efficiency-driven system makes it easier for the user to process any returned stock.

Gain a better understanding of return trends with customisable reasons for return, and easily navigate and manage returned orders through our dedicated return terminal.

Select which stock can be resold and added back into stock, and return it to the correct location with just a few clicks.



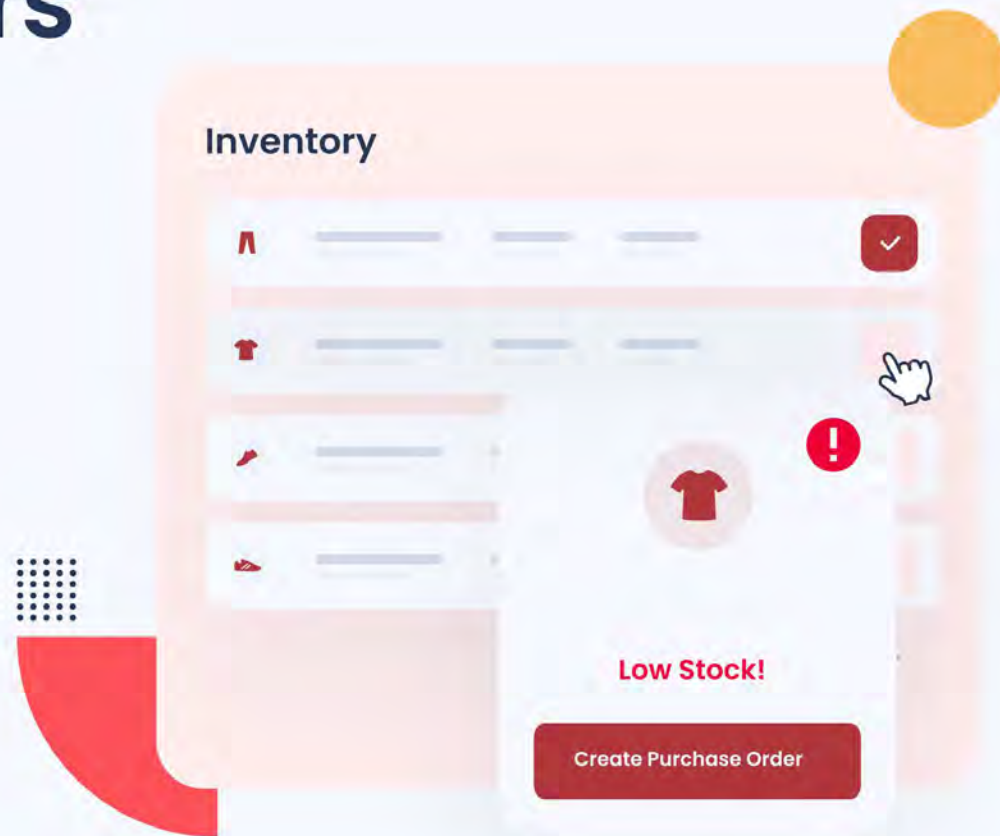
Fulfilment.

Streamline Purchase Orders

Manage suppliers at the ease of a click, and get PO suggestions based on your stock level rules and supplier MOQs.

Set minimum and maximum stock levels for any product in your warehouse, and receive stock alerts whenever a given product falls below the minimum level. Our system will also suggest a purchase order of the amount necessary to reach the maximum stock level for that product. You can then edit and send this order to your supplier, put it on hold, or save it as a draft for later.

You can also create and customise email presets for your suppliers in-app, and link inventory to suppliers for future purchase orders.



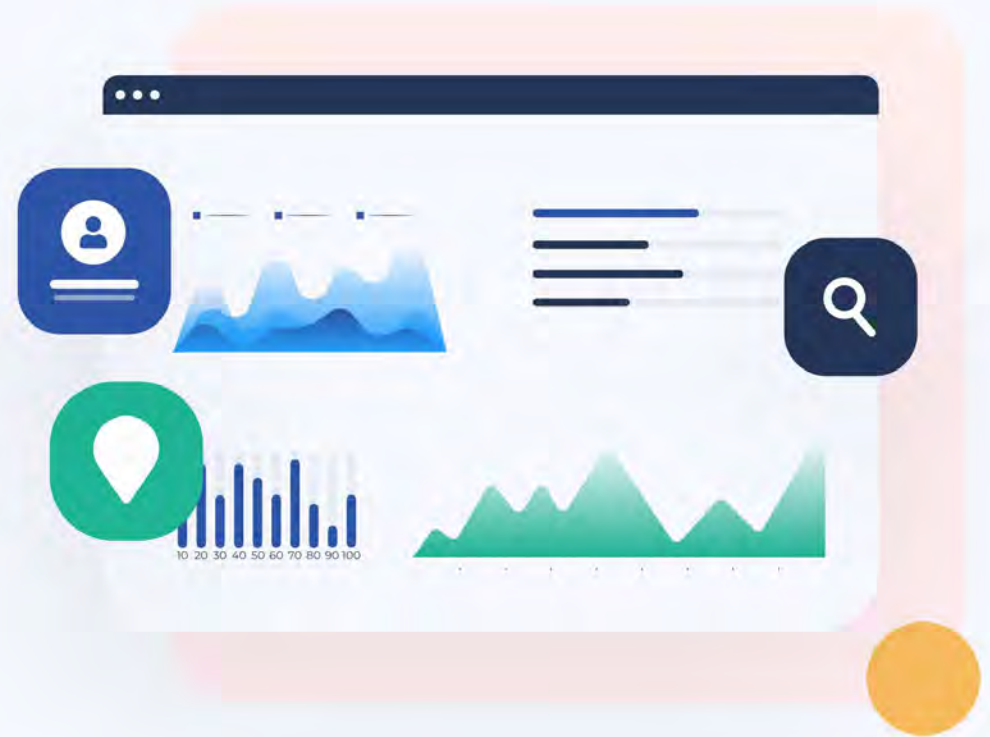
Fulfilment.

End-to-End Visibility

Stay on top of your warehousing processes with easily downloadable business reports and real-time activity logs.

Access logs for full visibility of stock adjustments, movements and handling in the warehouse, and generate reports on orders, inventory and purchasing, as well as financial and shipping reports, for a comprehensive summary of your business performance.

Fulfilment also supports seamless integration with industry-leading accounting software, so you can get valuable insights on your KPIs and improve your workflow with data-driven decisions.



Fulfilment.

Integrated Billing

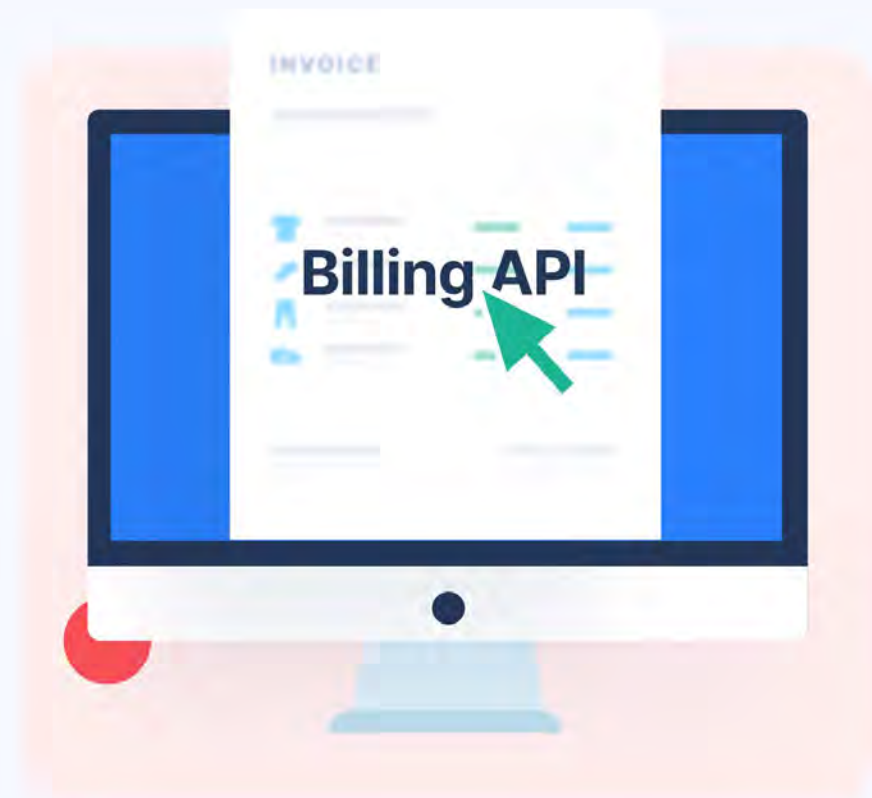


With Fulfilment, you get access to our billing API as standard.

Effectively charge and bill your customers, and make price adjustments in bulk based on margin or markup percentage. Set rules for recurring charges, storage, picking and packing. Easily add fuel and congestion sub-charges, as well as collection and ad hoc charges, with flexibility on billing period for each customer.

Import all your zones, weight classes and prices, or set them up through our smart, intuitive system.

Instantly visualise all pending charges, or filter by date and export to a PDF or CSV file. Access logs for all your transactions and easily manage failed shipments through our dedicated portal.



Fulfilment.

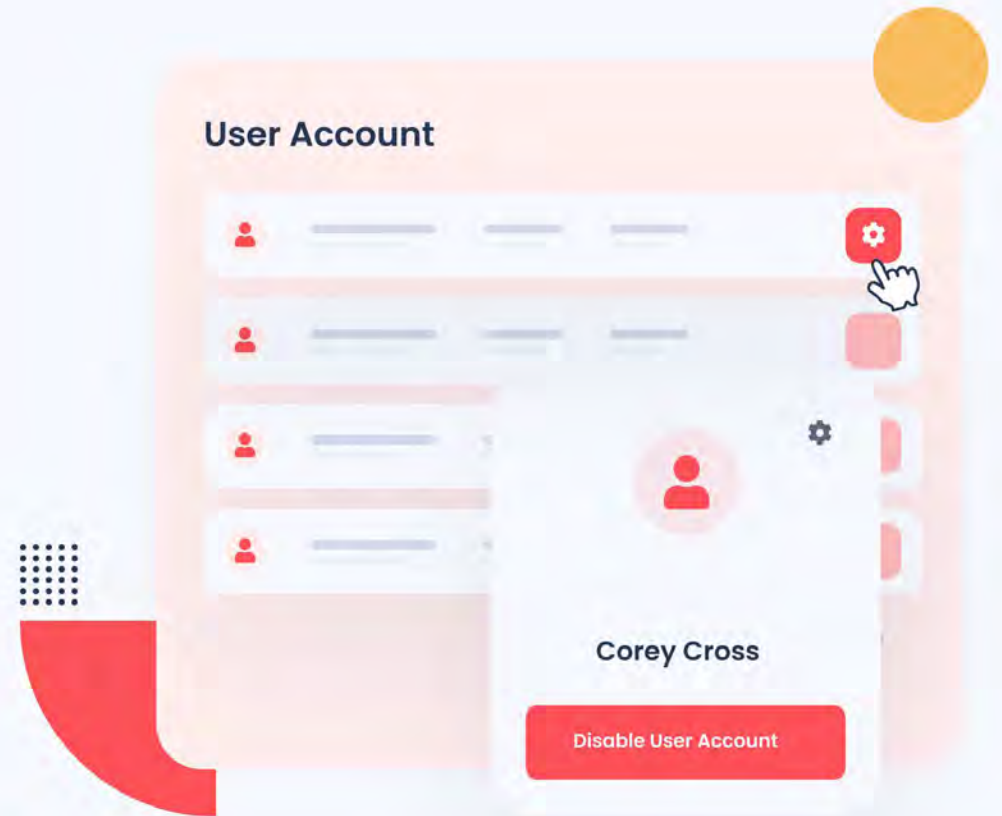
Unlimited Users

Manage multiple users and levels of access, and track user activity with real-time logging.

Fulfilment gives you access to unlimited user accounts, making it easier for administrators to add new members to the team.

You can also edit or delete pre-existing users, assign warehouses, as well as limit the scope of access for each user to reflect your organisational structure.

Track all staff activity within the warehouse with real-time system logs that you can filter down by date and event context to streamline your staff management processes.



Fulfilment.

Tailored Support



Invest in software that supports every step of your growth.

Our warehousing background has given us valuable insight on how warehouses should operate. Our system is built with flexibility and scalability in mind, whether you are a smaller business or an industry giant.

When signing up for our product, a dedicated member of our team will be assigned to guide you through the onboarding process, and help you successfully set up your business with us.

You will also have ongoing support, and a team of experts working in the background to constantly improve our system and provide you with the best solutions for your business needs.



Talented Team
of Developers



Shipping With
No Delays



Fulfilment.

Summary

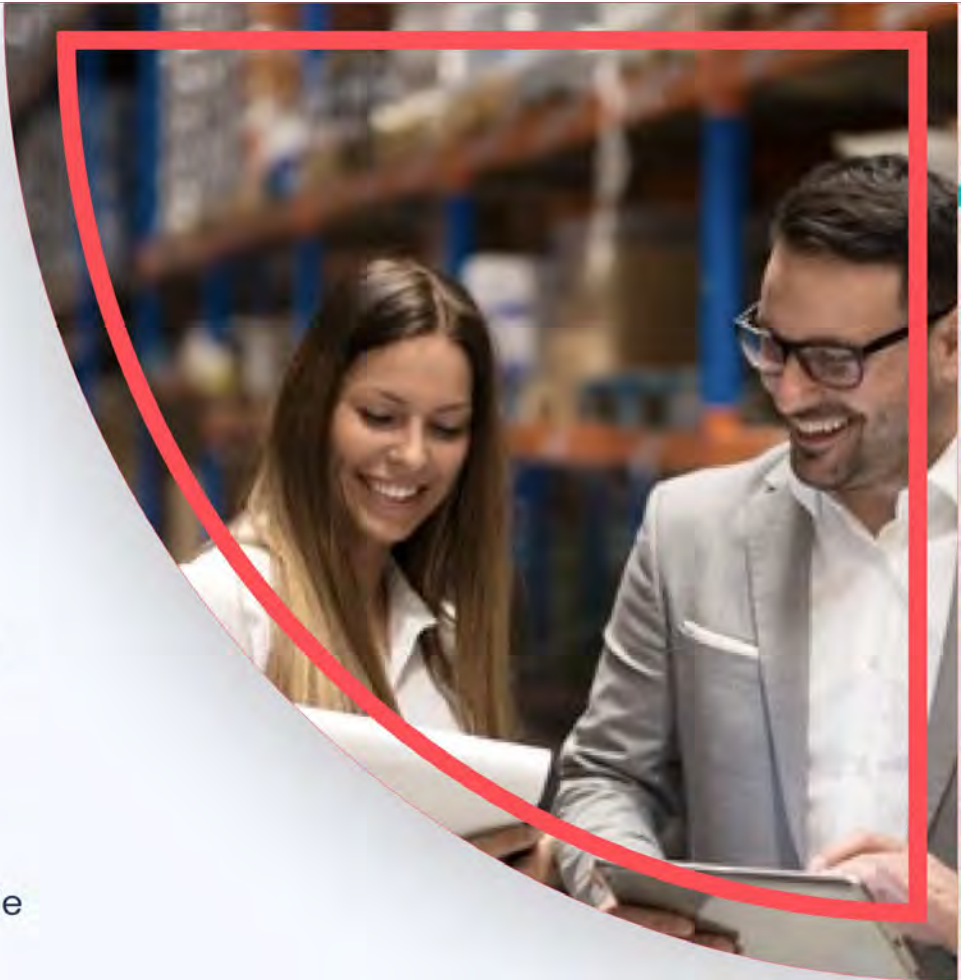


Fulfilment places all your fulfilment management needs in one simple, easy-to-use platform.

It gives you full-visibility and control of your business processes, streamlining channel and courier integration, inventory keeping, order management, and fulfilment.

Made to support scalable businesses, Fulfilment offers different picking and packing solutions for every step of your growth, giving you the option to change your processes while still using the same software.

It also provides your with a master hub, and individual client hubs, so you can maintain transparency and consistency between you and your fulfilment clients, while remaining in full control of your warehouse.



Contact Details



Phone

+44 1377 455180

Email

hello@despatchcloud.com

Address

Unit 76, Warfield Road, Kelleythorpe Industrial Estate, Kelleythorpe, Driffield, YO25 9FQ
United Kingdom



Despatch Cloud

