



Warehousing.

Warehouse management made
faster, easier, *smarter.*



Despatch Cloud

Who We Are

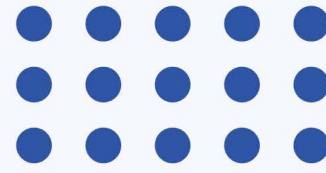


We are Despatch Cloud and we're not your typical software company, we challenge the normal.

You'll never send another email to set up a new courier or change a service rule. You'll never need Mike in the dev team to 'just' make that small change to that email template and you will never have to wade through a 100,000-line Excel file to get that pie chart updated for the 16.00 meeting you are now late for.

At Despatch Cloud we solve real-world problems, not made up management problems but actual on-the-ground issues. We do this because we know warehousing, we know logistics and we know eCommerce.

Our mission is to develop products that are simple and intuitive - even for the most complex of tasks.



Despatch Cloud

Our History



We continue to grow and build our reputation as problem solvers.

Our state-of-the-art products are no longer limited to Warehousing and Shipping. We're excited to bring our industry-leading Channels product, as well as our branded Returns solution, to the market.



Warehousing. Connectivity



90+
Couriers

40+
Channels

Easily track sales and purchases, shipments, and stock activity, and get full visibility of all your orders within a single source of truth.

When using Warehousing, you get unified access to all your channels, marketplaces and couriers through a single, secure API. This means 90+ domestic and international couriers offering over 3500 services with tracking as standard. You don't have to find courier service codes and set up complex service options. Just choose your services from our simple service preset list.

You can also download and fulfil orders on over 40 of the leading marketplaces and eCommerce platforms. All this at the ease of a few clicks.



Warehousing.

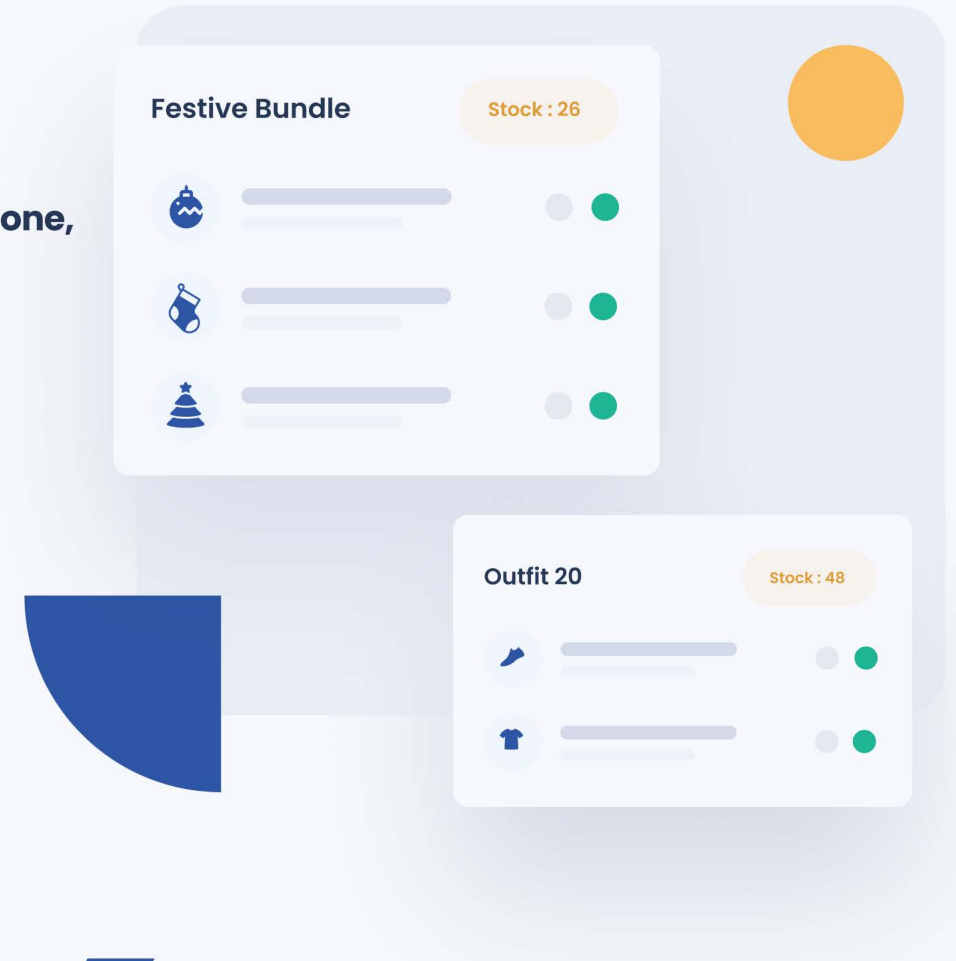
Kitting

Kitting, also known as bundling or product grouping, is when you sell items alone, but also as a part of a larger kit or group.

Warehousing offers support for bundles, groups and kitting products, as well as dynamic components.

This means accurate stock control, whether you choose to build a product as it is ordered, or request an assembly job in advance and pick the final item from a different location.

Have full flexibility and control of your warehousing operations with a system that matches your inventory's structure.



Warehousing.

Ultimate Stock Control



Automate your inventory management with our cutting-edge software and ensure consistency across all points of sale.

When properly set up, our system will automatically sync orders and stock levels across all of your integrated channels. To the user, this means faster and more efficient stock control, with little to no manual work.

You can also sync SKUs across all your sales channels with our easy-to-use SKU linking function, to prevent duplicate inventory and under-stocking.



Warehousing.

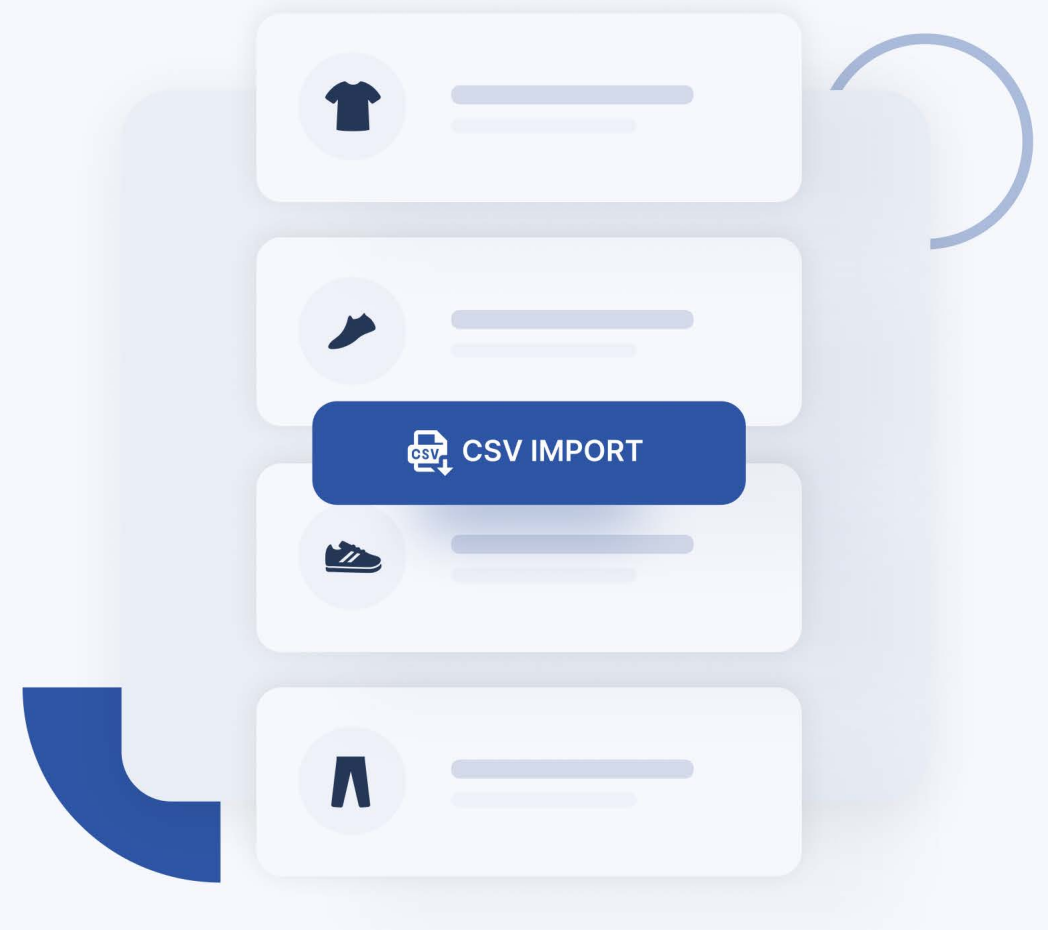
Manage Inventory in Bulk

Seamlessly create and edit inventory in bulk with our CSV presets, or import your own files using our smart mapping feature.

Monitor inventory across multiple warehouses and warehouse locations.

Create product relationships, set stock level alerts, and manage expiry dates through batching.

Fully customise the system to mirror your warehousing processes by setting on-hand and non-pickable locations, and adding location types, inventory categories, and totes.



Warehousing.

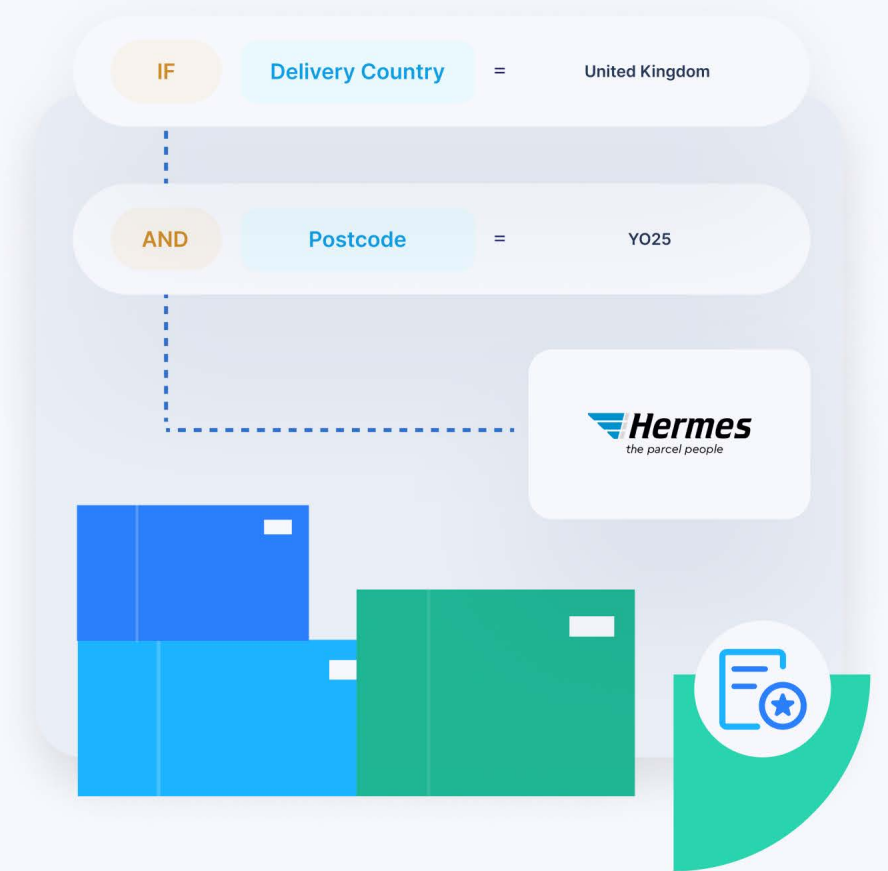
Flexible Shipping

Deliver true flexibility to your customers with our range of couriers and services, and set shipping rules to automate deliveries based on your preferences.

Our broad range of configurable rules allows users to fully customise delivery experience based on the shipping service used.

Tailor shipping rules to your needs by setting limits across 14 different parameters, and get the best possible service every time. You can also automate conflict resolution in shipping rules by establishing priorities.

Not only does this ensure optimum delivery times, but it also prevents costly mistakes by reducing human error.



Warehousing.

Fully-Integrated App

Avoid picking errors and improve productivity with our intuitive scanning app.

Barcode scanning ensures the right product is being picked from the correct location before the parcel leaves the warehouse.

Count and move stock, and access assembly and picking jobs.

Manage and reallocate returns and goods-in, and look up products from the convenience of your Android device.



Warehousing.

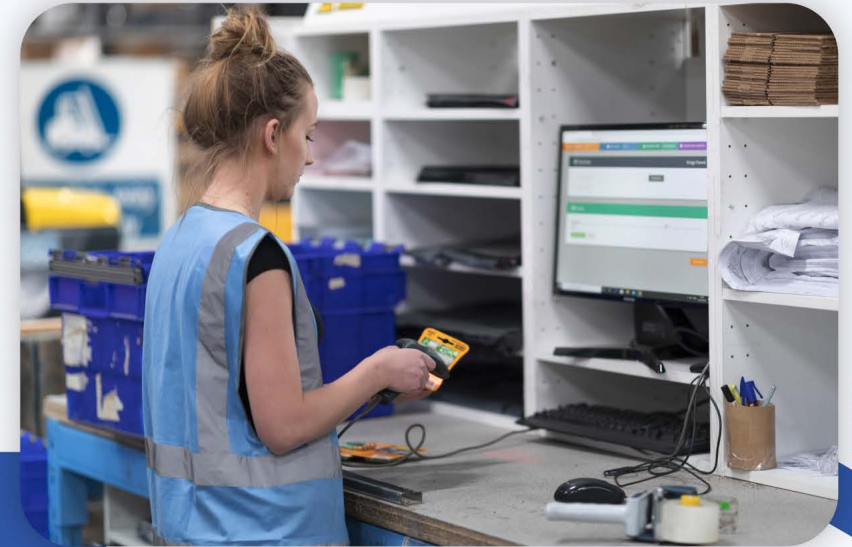
Faster Pick & Pack

Optimise your picking and packing with our comprehensive range of warehousing management features.

Navigate orders by order status, product, shipping service, item quantity, and more, with our smart filtering system. You can also save filter presets to use on future searches.

Easily generate picking lists, invoices and collection sheets, assign assembly jobs, print labels, and book deliveries with couriers, all in one place.

Use location priority to plan more efficient picking routes and manage which stock should be picked first.



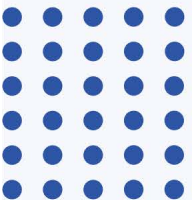
Warehousing.

Multiple Multi-Pick Options

Match your multi-picking to your warehousing needs.

Whether you are picking by order, tote, bulk and sort or using our unique sorting screen option, Warehousing makes it easy for you to integrate your fulfilment strategy, and process orders as smoothly and efficiently as possible.

Simply select your preferred multi-pick option, which will then be used as default whenever a multi-pick job is created in the system.



Warehousing.

Easy Returns

Instantly register returned stock back into the system and re-allocate it.

Although Warehousing does not process refunds, its efficiency-driven system makes it easier for the user to process any returned stock.

Gain a better understanding of return trends with customisable reasons for return, and easily navigate and manage returned orders through our dedicated return terminal.

Select which stock can be resold and added back into stock, and return it to the correct location with just a few clicks.



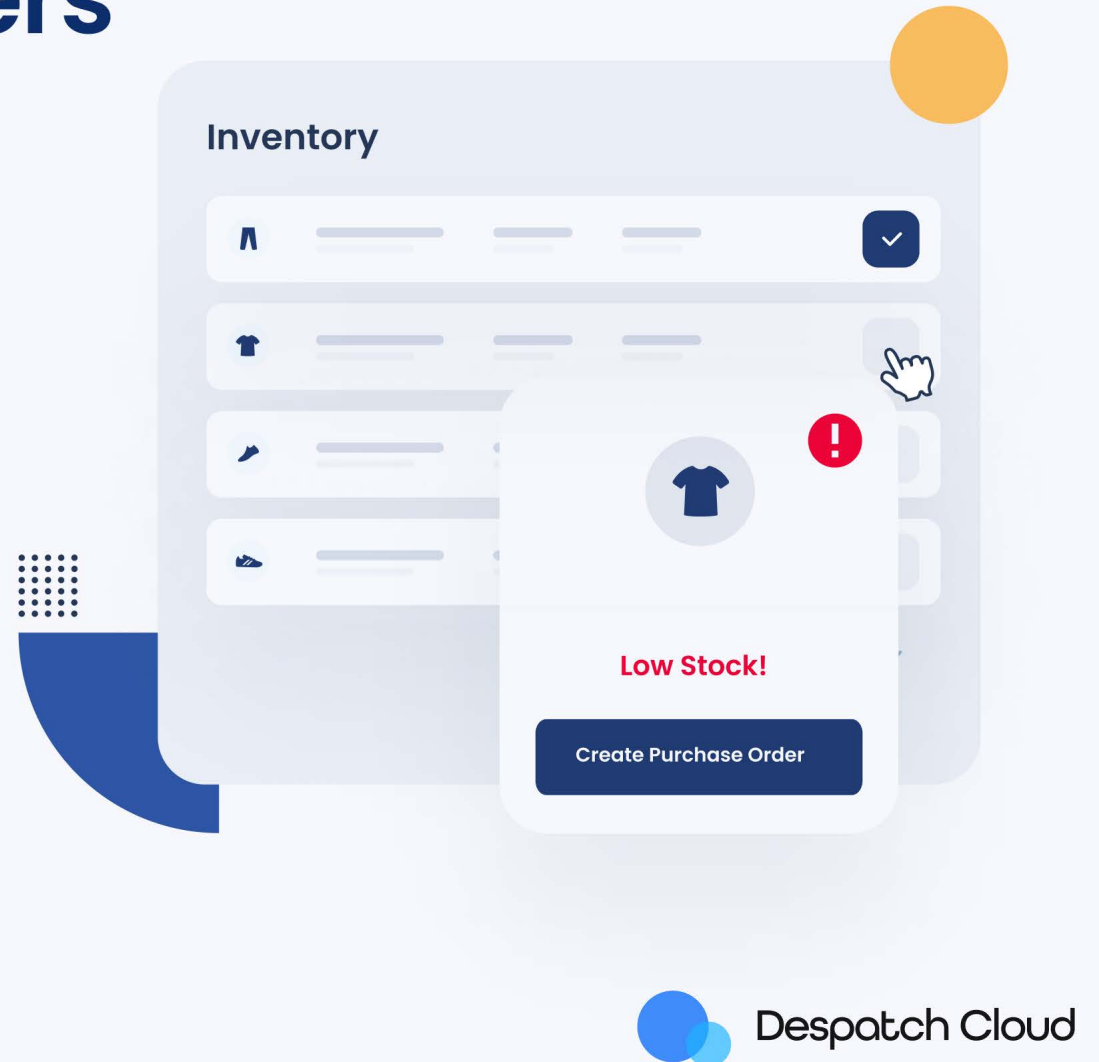
Warehousing.

Streamline Purchase Orders

Manage suppliers at the ease of a click, and get PO suggestions based on your stock level rules and supplier MOQs.

Set minimum and maximum stock levels for any product in your warehouse, and receive stock alerts whenever a given product falls below the minimum level. Our system will also suggest a purchase order of the amount necessary to reach the maximum stock level for that product. You can then edit and send this order to your supplier, put it on hold, or save it as a draft for later.

You can also create and customise email presets for your suppliers in-app, and link inventory to suppliers for future purchase orders.



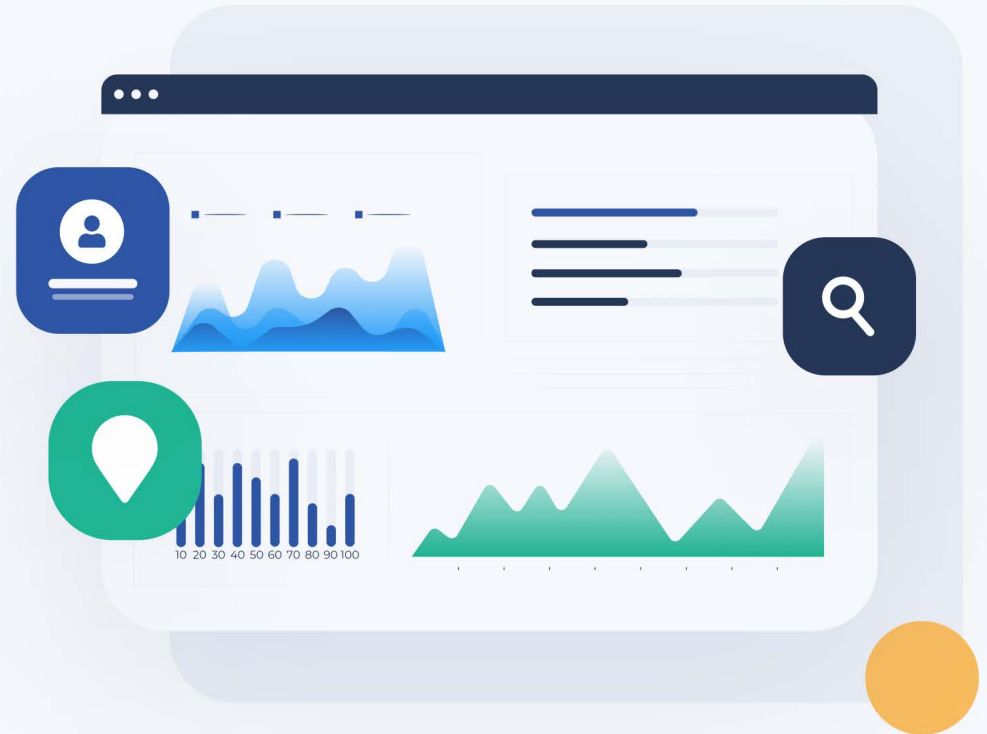
Warehousing.

End-to-End Visibility

Stay on top of your warehousing processes with easily downloadable business reports and real-time activity logs.

Access logs for full visibility of stock adjustments, movements and handling in the warehouse, and generate reports on orders, inventory and purchasing, as well as financial and shipping reports, for a comprehensive summary of your business performance.

Warehousing also supports seamless integration with industry-leading accounting software, so you can get valuable insights on your KPIs and improve your workflow with data-driven decisions.



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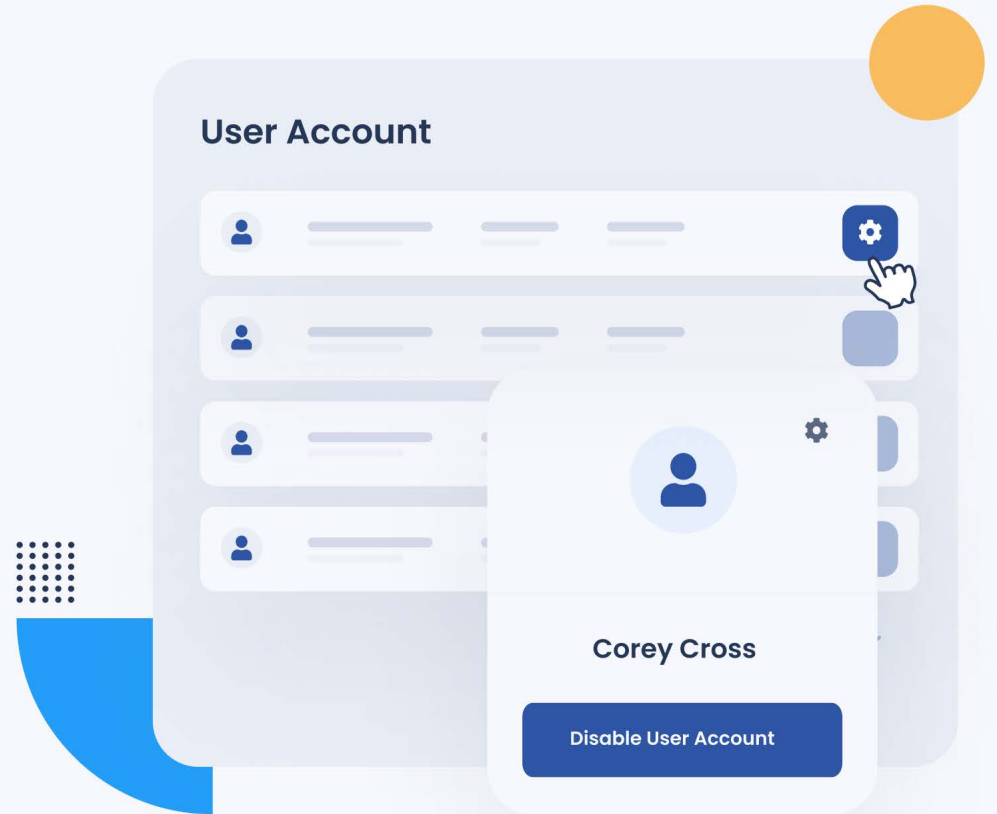
Unlimited Users

Manage multiple users and levels of access, and track user activity with real-time logging.

Warehousing gives you access to unlimited user accounts, making it easier for administrators to add new members to the team.

You can also edit or delete pre-existing users, assign warehouses, as well as limit the scope of access for each user to reflect your organisational structure.

Track all staff activity within the warehouse with real-time system logs that you can filter down by date and event context to streamline your staff management processes.



Warehousing.

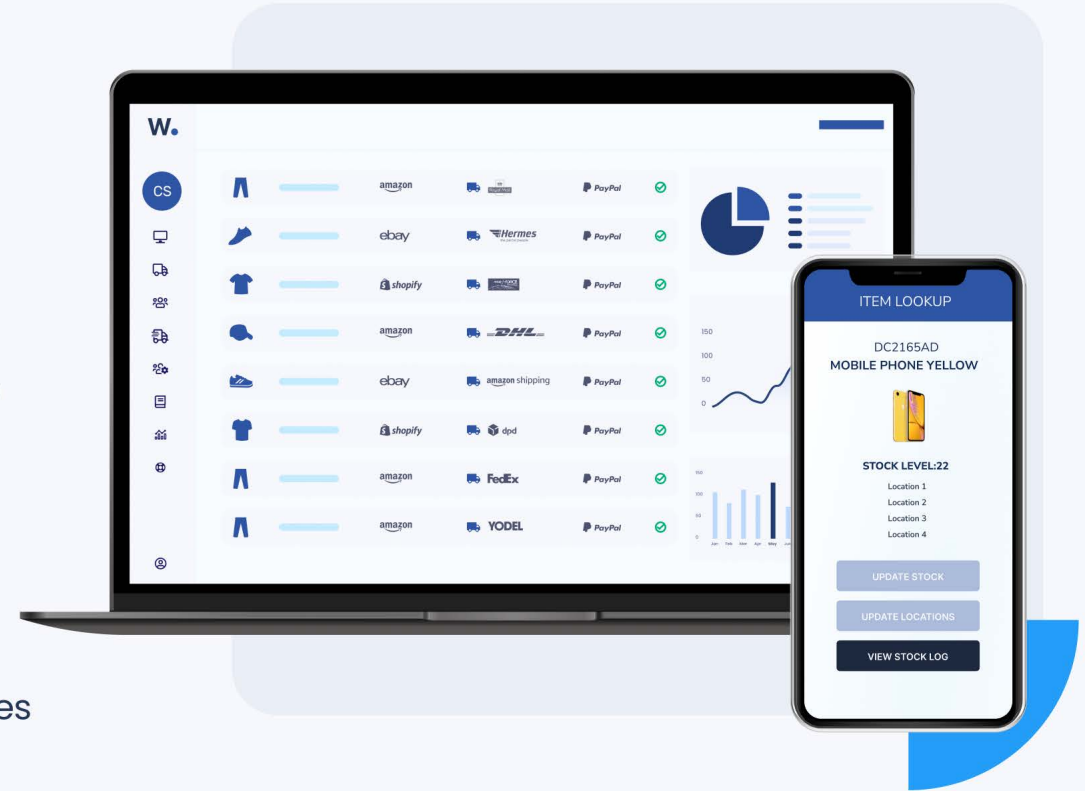
Intuitive Interface



At Despatch Cloud, we believe efficiency does not have to come at the expense of a truly intuitive, user-friendly interface. That is why we created Warehousing.

Easily manage and visualise workflow through our smart dashboard, with real time updates on daily and monthly orders, picking and packing jobs, returns and shipments.

Fully customise and automate your business processes through our comprehensive settings portal, and access different functions and features in digestible chunks with our simple categorisation system.



Warehousing. Tailored Support



Invest in software that supports every step of your growth.

Our warehousing background has given us valuable insight on how warehouses should operate. Our system is built with flexibility and scalability in mind, whether you are a smaller business or an industry giant.

When signing up for our product, a dedicated member of our team will be assigned to guide you through the onboarding process, and help you successfully set up your business with us.

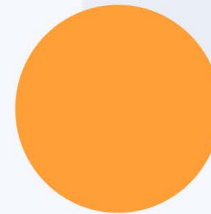
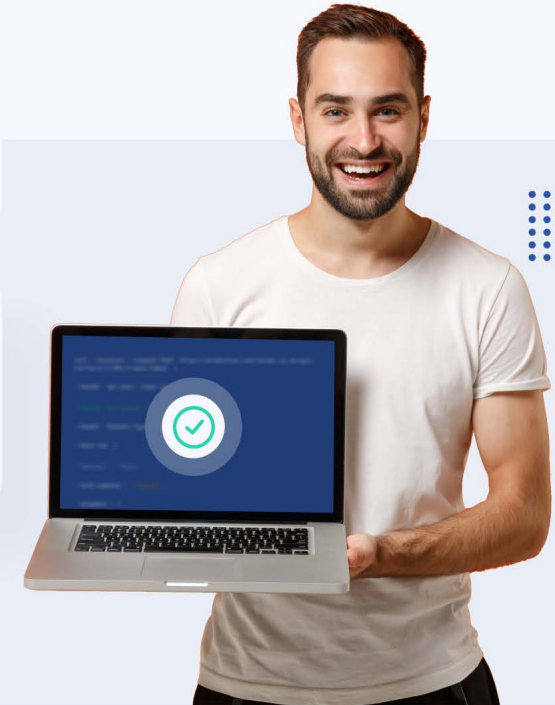
You will also have ongoing support, and a team of experts working in the background to constantly improve our system and provide you with the best solutions for your business needs.



Talented Team
of Developers



Shipping With
No Delays



Despatch Cloud

Warehousing.

Summary

Warehousing places all your warehouse management needs in one simple, easy-to-use platform.

It gives you full-visibility and control of your business processes, by streamlining channel and courier integration, inventory keeping, order management, and fulfilment.

Made to support scalable businesses, Warehousing offers different picking and packing solutions for every step of your growth, giving you the option to change your processes while still using the same software.

This means not only will you have access to a competitive range of features and integrations, but also on-going support at every stage, to ensure you get the best return on your investment.



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