

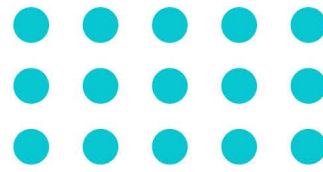


# Orders.

All your orders, channels and  
couriers *in one place.*



# Who We Are



We are Despatch Cloud and we're not your typical software company, we challenge the normal.

You'll never send another email to set up a new courier or change a service rule. You'll never need Mike in the dev team to 'just' make that small change to that email template and you will never have to wade through a 100,000-line Excel file to get that pie chart updated for the 16.00 meeting you are now late for.

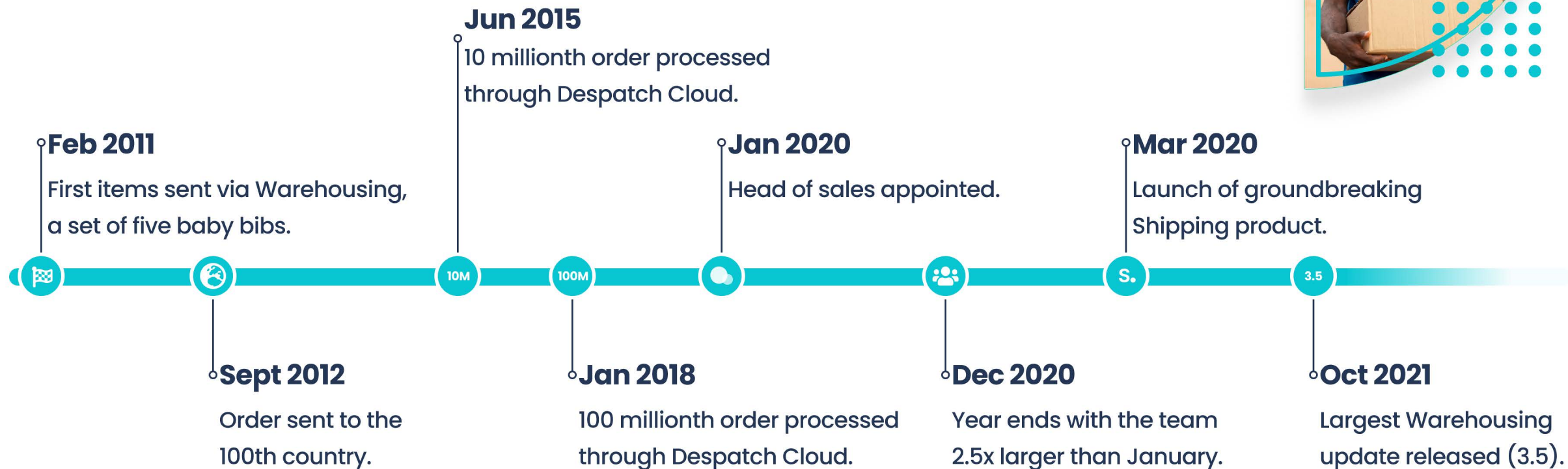
At Despatch Cloud we solve real-world problems, not made up management problems but actual on-the-ground issues. We do this because we know warehousing, we know logistics and we know eCommerce.

Our mission is to develop products that are simple and intuitive - even for the most complex of tasks.



Despatch Cloud

# Our History

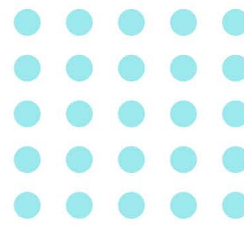


**We continue to grow and build our reputation as problem solvers.**

Our state-of-the-art products are no longer limited to Warehousing and Shipping. We're excited to bring our industry-leading Channels product, as well as our branded Returns solution, to the market.



**Orders.**

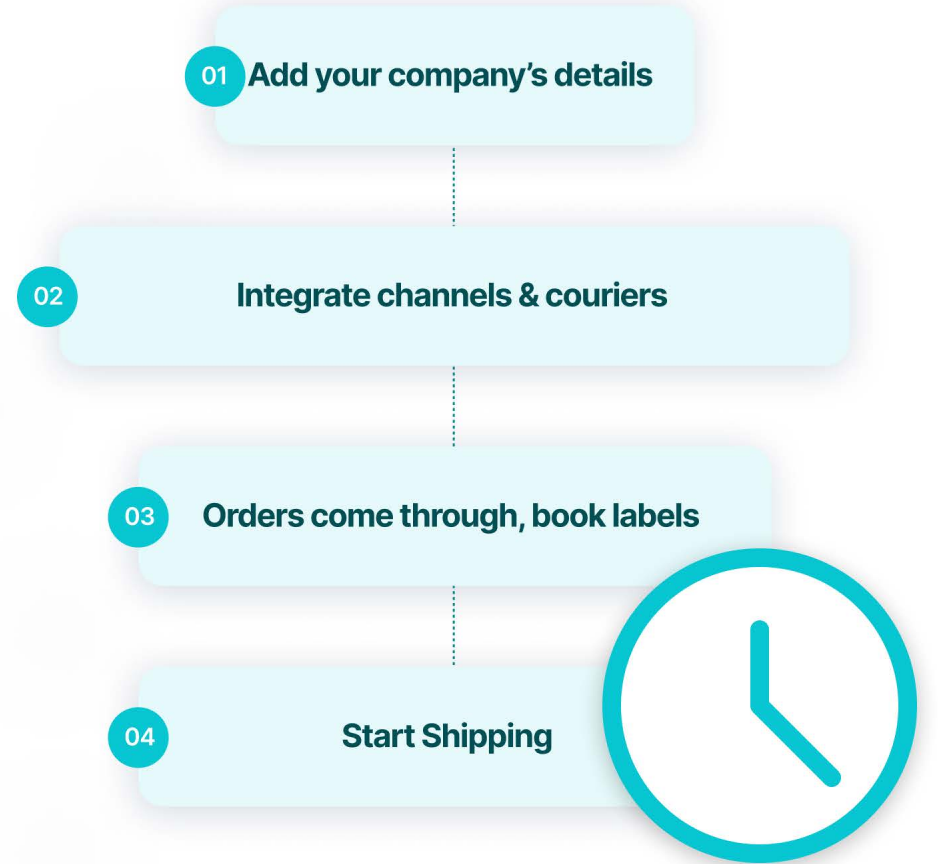


# Start Shipping Immediately



**Configure your entire business operation and get it up and running in less than 30 minutes.**

From setting up your company's profile and preferences to channel and courier integration, Orders makes it easy for you to customise the system to your business needs.



# Orders.

## Seamless eCommerce and Courier Integration\*

With Orders, you get unified access to major marketplaces, eCommerce platforms and courier services, all in one place.

This means 90+ domestic and international couriers offering over 3500 services with tracking as standard. You don't have to find courier service codes and set up complex service options. Just choose your services from our simple service preset list.

You can also easily download and fulfil orders on over 40 of the leading marketplaces and eCommerce platforms, with more coming each quarter.

*\*Connect up to 3 couriers and 3 sales channels with standard plans.*



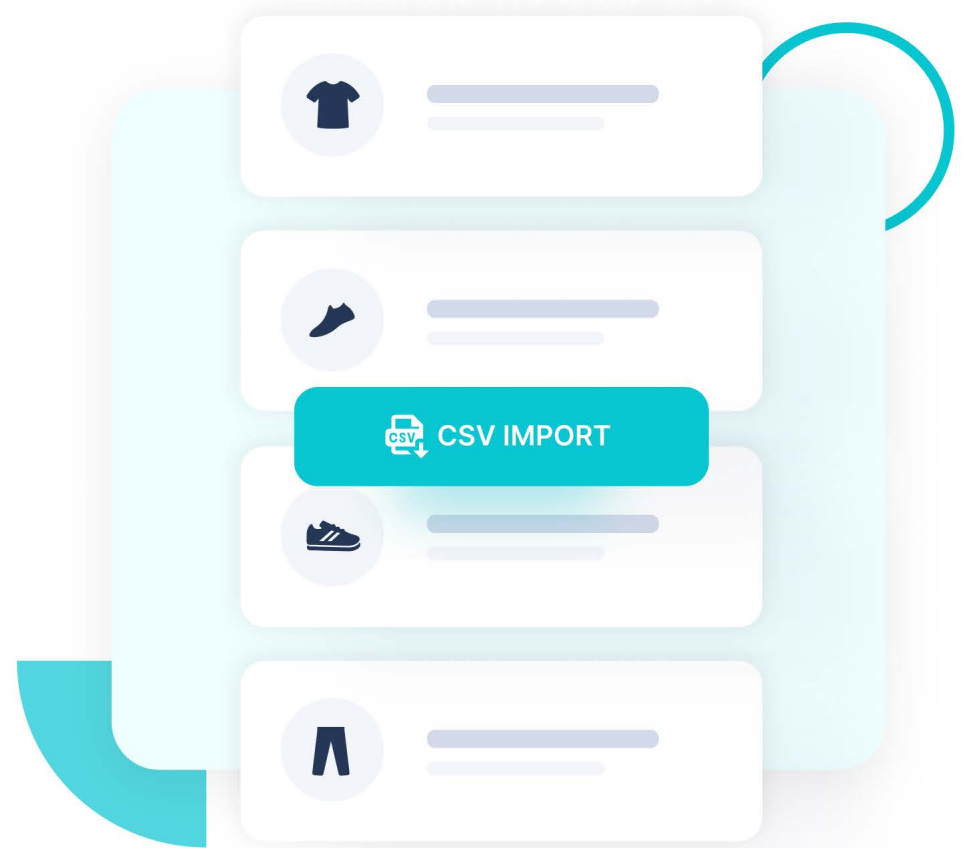
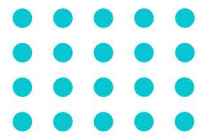
# Orders.

## Efficient Order Management

**Once your application is integrated, Orders will automatically download orders from all configured eCommerce platforms and marketplaces.**

Alternatively, manually add orders, or import orders from a CSV file and save your mapping templates for future use. You can then ship these orders via your current workflow and pass the fulfilment information back to Orders to confirm fulfilment on the channel.

Easily create a new contact, or download your contacts to use in future orders, so you never have to insert the same information twice. Access previous shipments and batch history, download self-populating manifests and reset batches at the ease of a click.



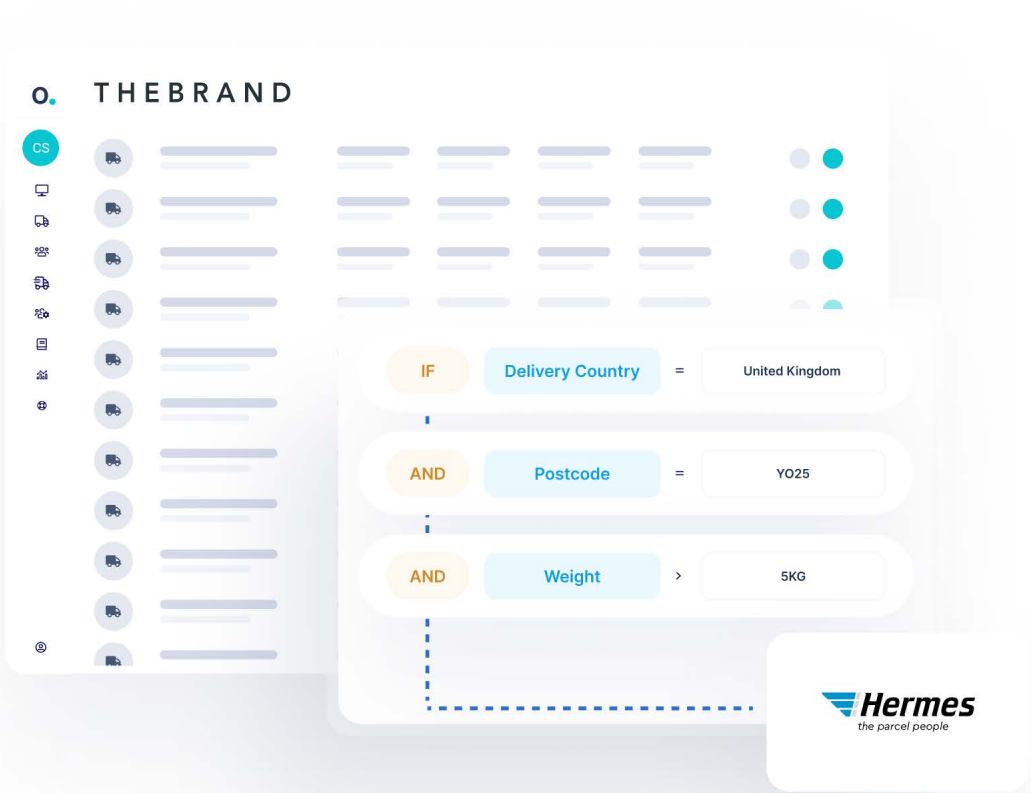
# Orders.

## Shipping Rules

**With Orders, you can set up shipping rules configured by weight, order value, postcode zones, dimensions, country and more.**

The best part? If you experience any issues with a courier, you can switch out the courier for that rule and be generating labels with an alternative courier immediately, with zero reconfiguration or coding and, best of all, without contacting us. You have full control!

Users can also choose from a range of fully customisable packing, printing and email presets, and send professional looking invoices and tracking information to customers to ensure a great, on-brand post-purchase experience.



# Orders.

## Instant Label Generation

**Book labels with multiple couriers at the same time and dispatch orders in bulk with our smart batch processing tool.**

With Orders, you can instantly generate your customer's shipping labels and send them to your chosen printer with minimal to no typing, depending on the information you already have on the system.

You can then pick and pack your orders individually, or batch print your labels and packing slips for a faster and smoother fulfilment experience. Alternatively, print your orders' invoices and use your scanning device to generate the labels.





# Orders.

## Smart Stock Control\*\*

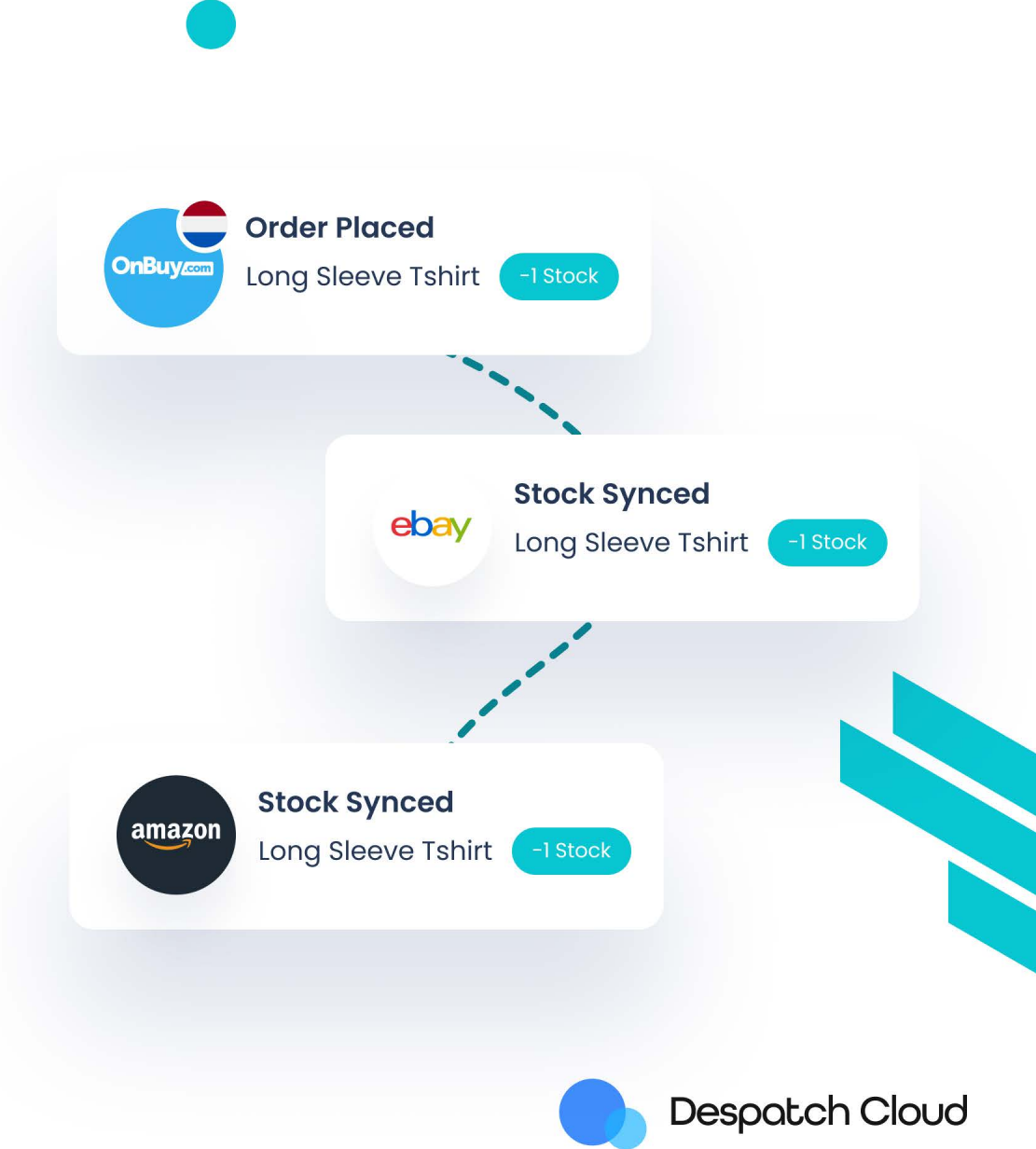


Save time syncing stock and orders across multiple channels.

With Orders, you get end-to-end visibility of all your stock across multiple channels in one simple, user-friendly interface.

When you enable stock control, the system will automatically download your stock from all integrated channels and update it every time an order is fulfilled. This means less time and effort spent by you manually updating your stock, and more time doing business.

\*\*Paid feature



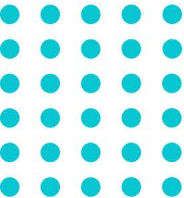
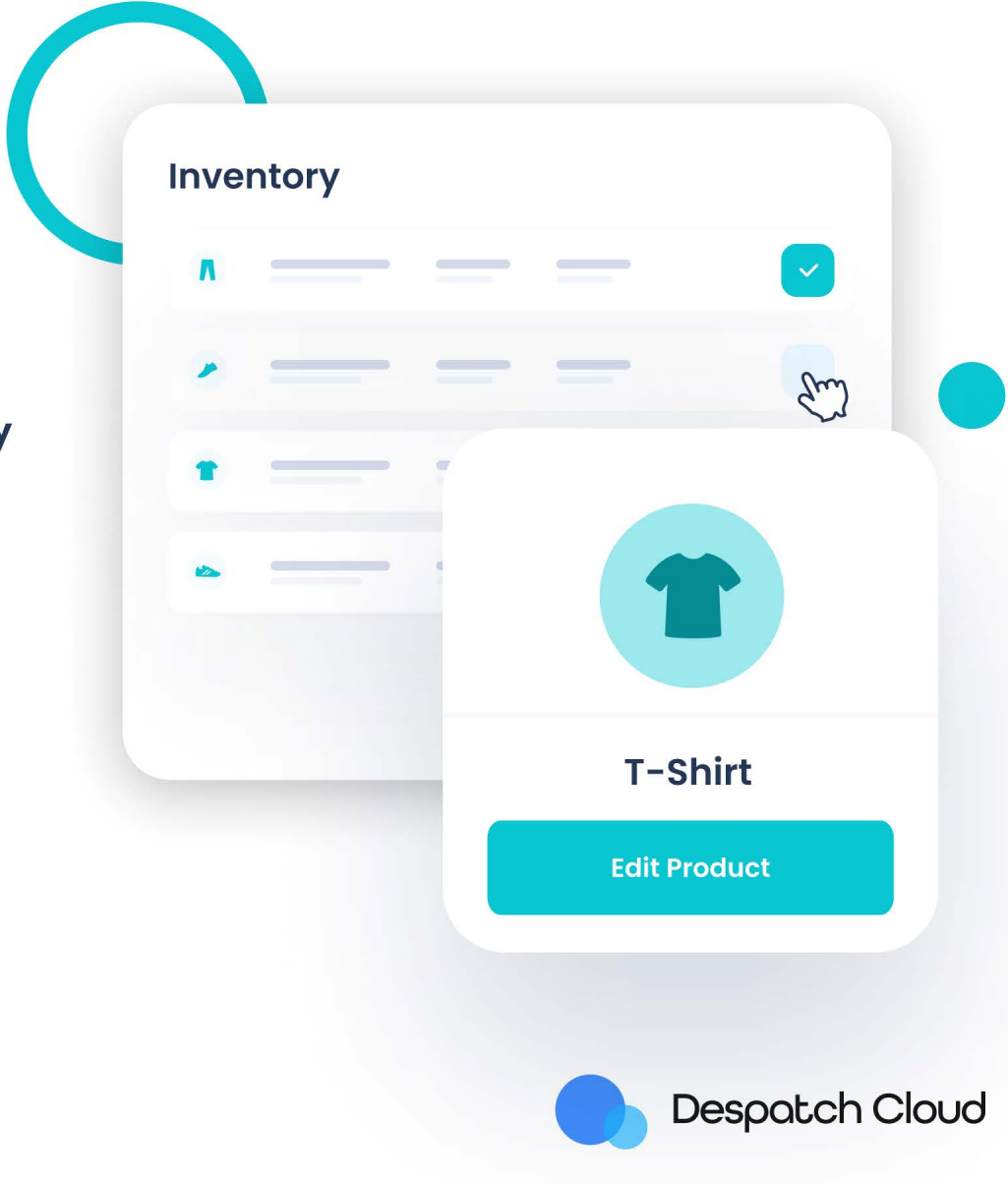
Orders.

# Inventory Made Easy

Say goodbye to long learning curves and overly complicated features. Get exactly what you need for the stage your business is at.

Streamline shipping rules and international shipping by storing all your product information in one place.

Easily navigate your stock with our smart filters, create new products, or download them in bulk via a CSV template.



# Orders.

## Intuitive Analytics

Stay on top of your workflow through your Orders dashboard.

Manage daily orders, label errors, and shipments.  
Access user-friendly graphs and charts for an overview of your monthly sales share by channel and country, as well as total monthly revenue.



# Orders.

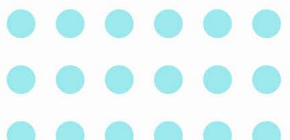
## Summary



**Orders helps streamlining your entire business operation by giving you a single point of control and access to all of your couriers and online sales platforms.**

With Orders, you can automate label generation and batch printing, stock synchronisation, and shipping rules, as well as effectively dispatch orders, send tracking information to your customers and manage workflow through a smart and intuitive analytics dashboard.

We achieve this via a fully self-service, modern interface that puts you back in control.



# Orders.

## Contact Details



### Phone

+44 1377 455180

### Email

hello@despatchcloud.com

### Address

Unit 76, Warfield Road, Kelleythorpe Industrial Estate, Kelleythorpe, Driffield, YO25 9FQ  
United Kingdom



Despatch Cloud

