



Shipping.

Access over 90 couriers in a single integration.





Who We Are

We are Despatch Cloud and we're not your typical software company, we challenge the normal.

You'll never send another email to set up a new courier or change a service rule. You'll never need Mike in the dev team to 'just' make that small change to that email template and you will never have to wade through a 100,000-line Excel file to get that pie chart updated for the 16.00 meeting you are now late for.

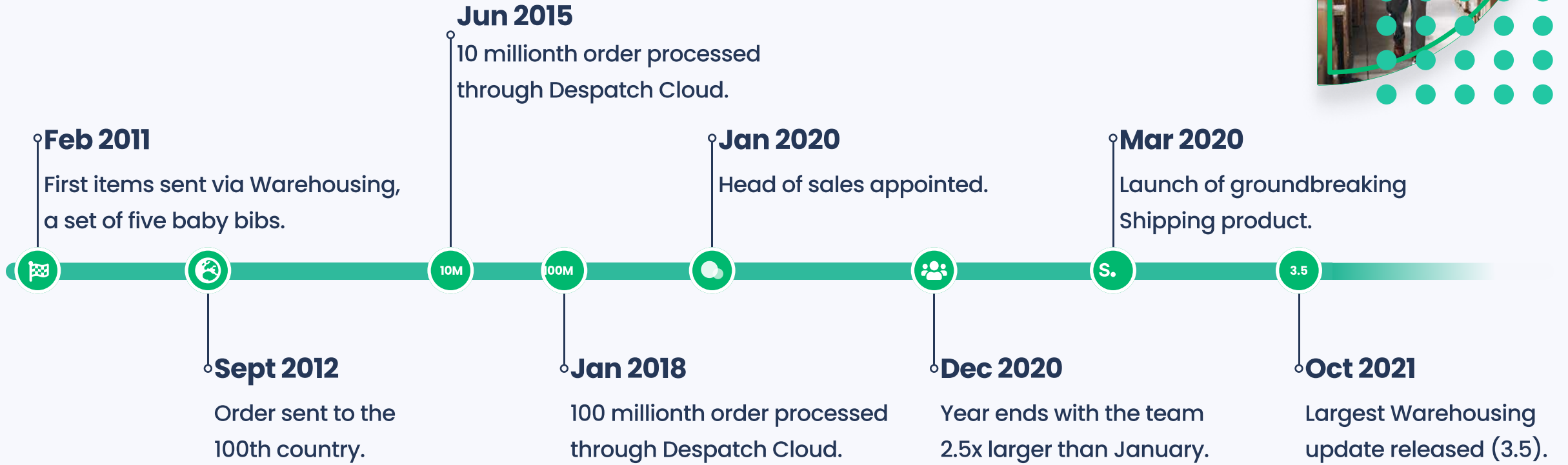
At Despatch Cloud we solve real-world problems, not made up management problems but actual on-the-ground issues. We do this because we know warehousing, we know logistics and we know eCommerce.

Our mission is to develop products that are simple and intuitive - even for the most complex of tasks.



Despatch Cloud

Our History



We continue to grow and build our reputation as problem solvers.

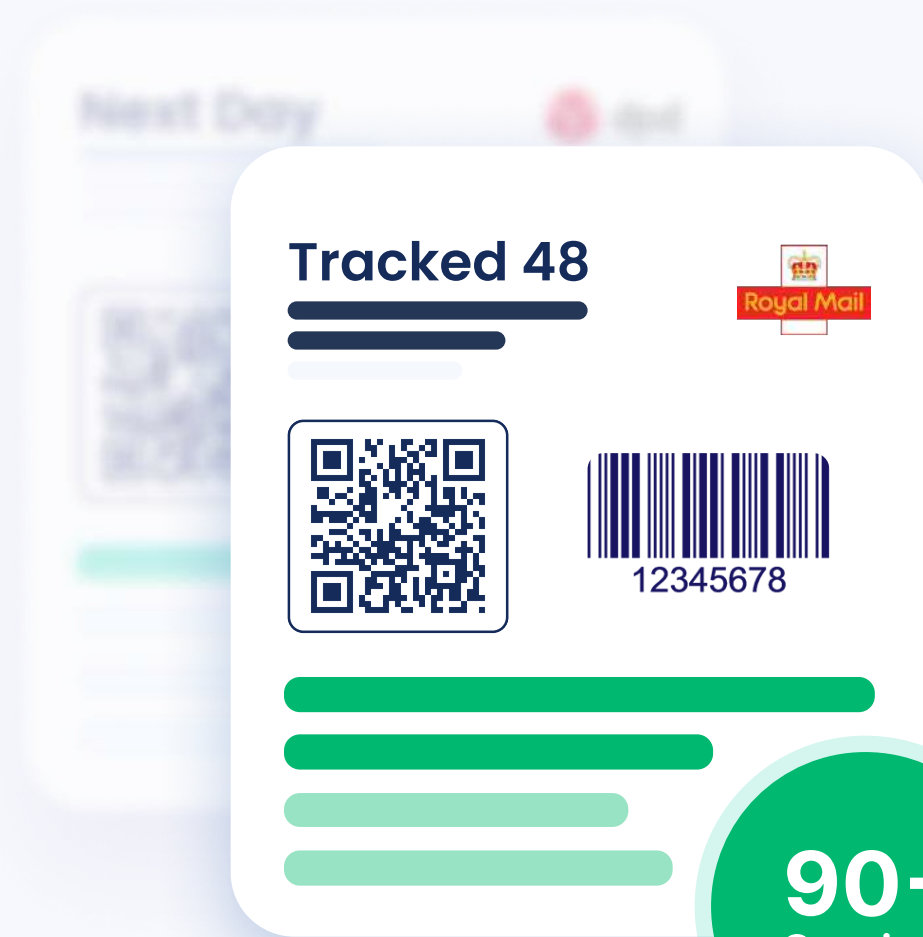
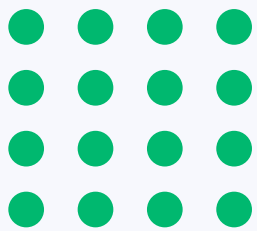
Our state-of-the-art products are no longer limited to Warehousing and Shipping. We're excited to bring our industry-leading Channels product, as well as our branded Returns solution, to the market.

Shipping.

Create Shipments & Labels

Our simple, single-format REST API integration makes it easy to integrate your application into Shipping.

Once your application is integrated into Shipping, you will be ready to create shipments and get courier labels for over 90 couriers with more coming each month.



90+
Couriers

Shipping.

Access Courier Services Within Seconds With Our Service Presets

Shipping includes a range of service presets with all of our courier integrations.

These preset options include but are not limited to the most popular services such as Next Day, 48-Hour, Named Day Delivery – such as Saturday, and more.

With service presets you don't have to find courier service codes and set up complex service options. Just choose your services from our simple service preset list.



32 | DPD Domestic Expresspak Next day

16 | DPD Domestic Parcel Saturday

12 | DPD Domestic Parcel Next Day



CRL1-F | Royal Mail 24 Letter

CRL1-P | Royal Mail 24 Packet

CRL2-F | Royal Mail 48 Letter

Add Preset



Despatch Cloud

Shipping.

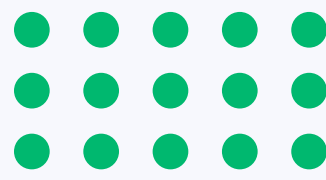
Smart Shipping

Smart Shipping complements our service presets and allows you to define shipping rules from within Shipping.

With Smart Shipping you can set up shipping rules configured by weight, order value, postcode zones, dimensions, country and more. The best thing about Smart Shipping is that if you experience issues with a courier, within seconds you can switch out the courier for that rule and be generating labels with an alternative courier immediately with zero reconfiguration or coding and, best of all, without contacting us. You have full control!



Shipping.



Intelligent Tracking





Get regular updates on all of your parcels with Intelligent Tracking.

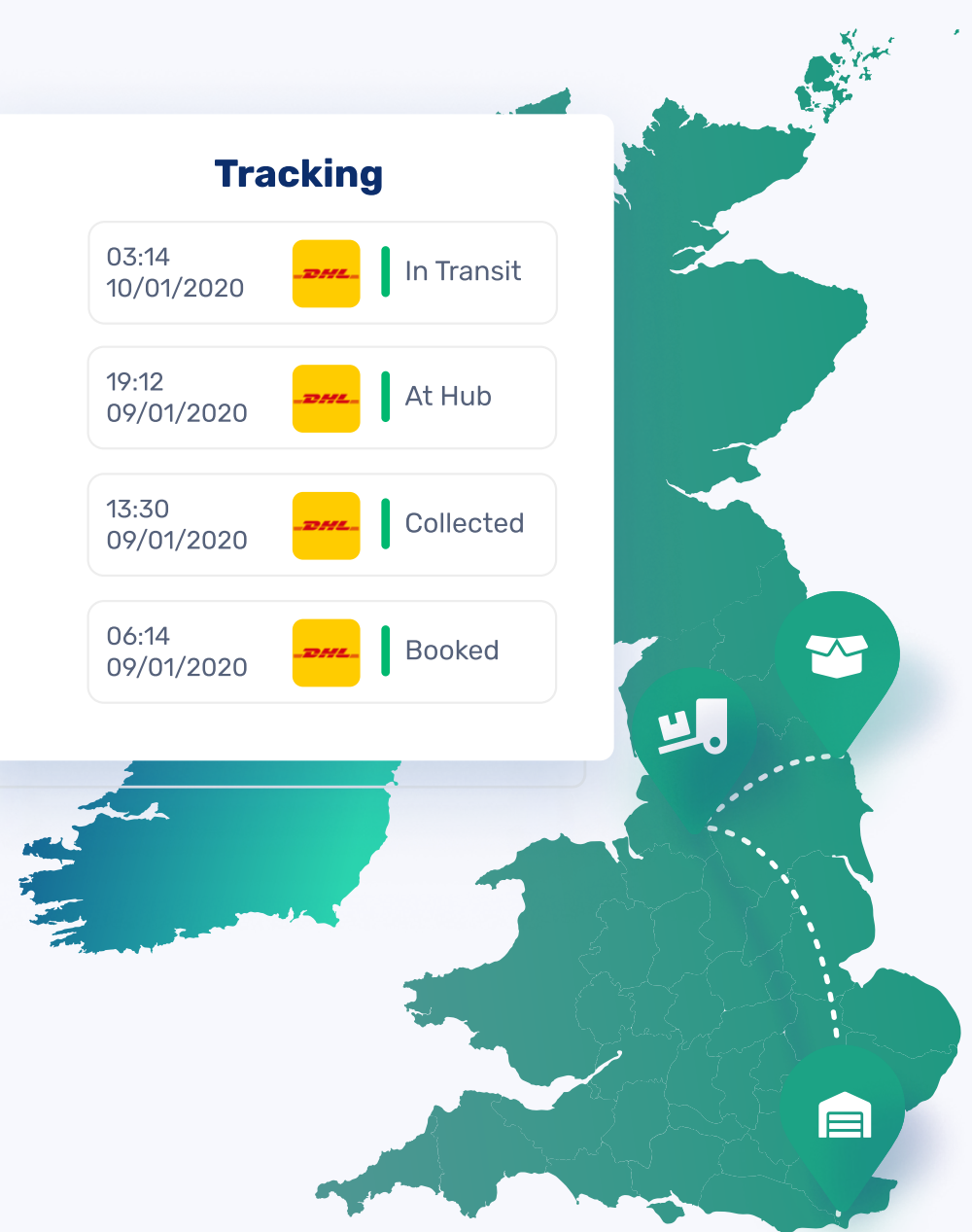
We keep you in the know with status updates on your deliveries from the warehouse to your customer, alerting you to any delays on the way.

With our simplified approach turning hundreds of statuses into easy-to-understand milestones, you can make sense of your despatches quickly and easily.



Tracking

03:14 10/01/2020		In Transit
19:12 09/01/2020		At Hub
13:30 09/01/2020		Collected
06:14 09/01/2020		Booked

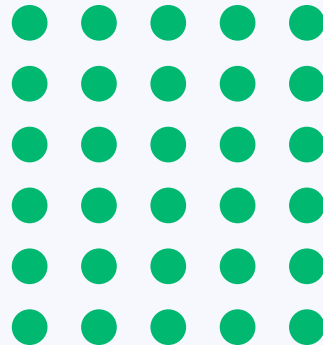


Shipping.

Tracking Simplified

Our tracking dashboard gives you quick access to visuals on where your parcels are.

Don't waste time looking through on-time parcels to find the problem packages with our easy-to-use interface.



1.5K

80%

On-Time Delivery

1.4k

12%

Late Delivery

45

5%

Exception

17

3%

Failed

28

Despatch Cloud

Shipping.

Delivery Performance

Use your real-world data to monitor your carrier metrics and see the real-world performance of your couriers by shipment.

This will enable you to make much faster management decisions on courier choice, and using our smart shipping rules you can quickly swap out underperforming carriers to get you back on track.



Shipping.


Delivery Experience


We believe the brand experience shouldn't end as the parcel leaves the warehouse.

Shipping, using our intelligent tracking feature, keeps track of the location of your parcel at every step as it makes its journey from your warehouse to the customer.

Using this tracking technology, Shipping is able to send branded customer notifications at every status change, keeping your customers fully informed about their parcel all the way to their door.



 **Your Tracking Code**
Your order from The Brand has been shipped Today. Code: [04230203230](#)
[Click here to track your order](#)

 **Parcel out for Delivery**
Your parcel is 23 stops away. [Click here](#) to see where your driver is.

 **Parcel Delivered**
1 November 2020



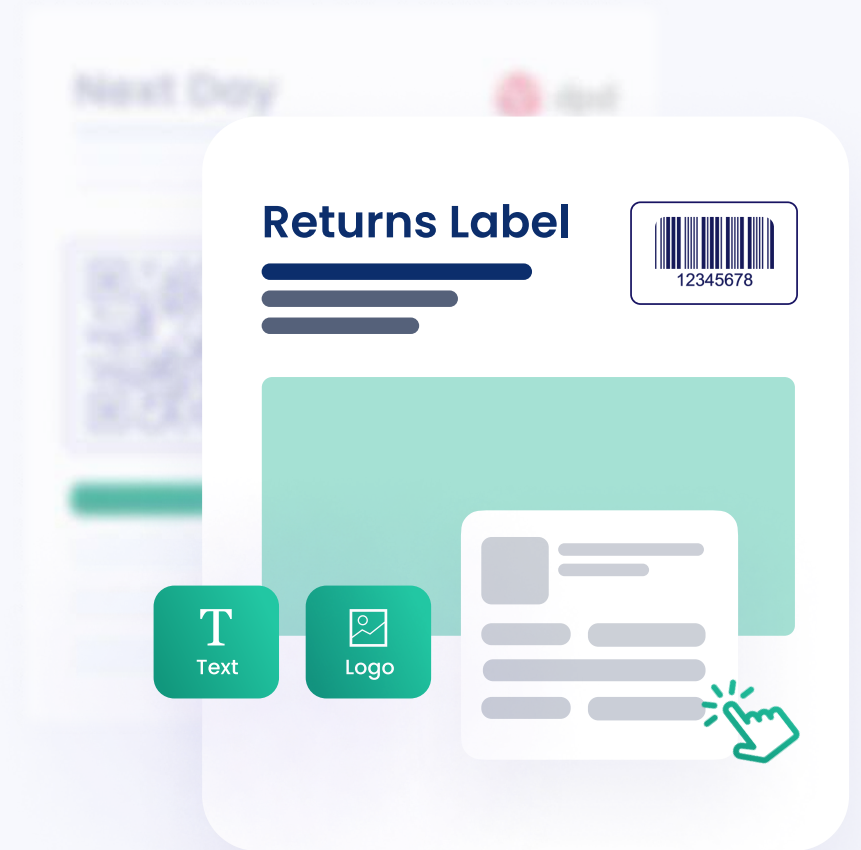
Shipping.

Personalised Label Options

With the personalised label option, Shipping lets its customers print a second label right after their primary courier label to personalise their customers' experience or print other useful information.

As for what you can print on this label, we leave it completely to our customers' imagination.

This label practically gives you a blank canvas where you can get creative with your gift notes or acts as a quick and handy way of sending returns instructions with your deliveries.

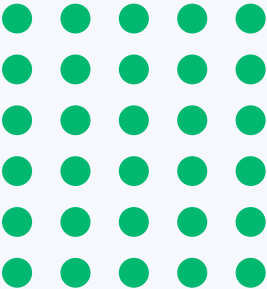


Shipping.

Summary

Shipping empowers your business with connectivity to over 90 domestic and international couriers offering over 3500 services with tracking as standard.

Shipping achieves this via a fully self-service, modern interface that puts you in control. With Shipping you can bring your own account, add/edit couriers, manage service rules and customer experience with our intuitive post-purchase communication suite.



Parcel Force Worldwide

dpd

YODEL

DHL

postnl

paack

whistl

Royal Mail

amazon shipping

The Delivery Group

Despatch Cloud

Contact Details



Phone

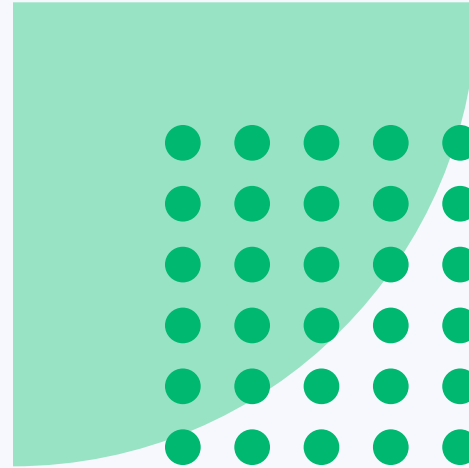
+44 1377 455180

Email

hello@despatchcloud.com

Address

Unit 76, Warfield Road, Kelleythorpe Industrial Estate, Kelleythorpe, Driffield, YO25 9FQ
United Kingdom



Despatch Cloud